Saskatchewan HHW Collection Site Guidelines

March 2022





DISCLAIMER

The Household Hazardous Waste Collection Site Guidelines (Guidelines) are intended to provide guidance to operators participating as a collection site in the Saskatchewan Household Hazardous Waste Stewardship Program (the Program). The Guidelines cover the handling of accepted products under the flammable liquids, toxics, pesticides, corrosives, physically hazardous materials and environmentally hazardous materials categories only. Additional guidelines are available for collection sites that manage paint in Appendix H

Product Care Association (Product Care) accepts no responsibility and assumes no liability resulting from the incorrect use of information contained in the Guidelines or from the use of this information in any circumstances other than those described.

Forms provided in the Guidelines may not be current due to changes in processes, regulations and procedures. Updates will be provided to your collection site as required and posted on the <u>www.productcare.org</u> website. Please ensure you are using the most updated version.

The practices described in the Guidelines are not intended to replace any standards, acts or regulations required under local, provincial or federal law; nor are the Guidelines intended to relieve the collection site operator or staff of any requirements under the law.

The collection site is a place of work regulated by Worksafe Saskatchewan (WSK). In addition to the Guidelines, collections sites must comply with all environmental, health and safety regulations (WorkSafe Saskatchewan) to ensure workers are properly trained and equipped for their work and they understand the:

- Hazards they may encounter in their work;
- Safety practices needed to protect themselves from harm; and
- Actions they may need to take in the event of an emergency, such as a spill or fire.

Products handled under the Program are considered dangerous goods and hazardous waste. The handling, offering for transport, or transportation of dangerous goods is regulated under the Transportation of Dangerous Goods (TDG) Act and Regulations. The TDG Regulations will apply to a depot operation. You A depot operator must have training to act as a 'consignor' under TDG Regulations. Further information should be provided by your supervisor.

Further information about environmental requirements can be obtained from your local Ministry of Environment (SKMOE)office. Workplace safety information can be obtained from your local WorkSafe Saskatchewan (WSK) office.



QUICK REFERENCE SHEET

Program Contact Information

	PHONE (TF: Toll Free)	FAX	EMAIL/WEBSITE
Product Care Association	TF: 1.877.592.2972	604.592.2982	saskatchewan@productcare.o
Head Office			rg;
			www.productcare.org
Product Care Saskatchewan	(306) 880-1488		skfieldcoordinator@productca
Field Coordinator			<u>re.org</u>
Product Care Operations	TF: 1.877.592.2972 /	604.592.2982	OM@productcare.org
Manager	604.592.2972 x213		
Product Care Saskatchewan	TF: 1.866.975.2982	604.592.2982	skopspaint@productcare.org
Operations Coordinator			
Ordering Communication	1.877.592.2972	604.592.2982	https://www.productcare.org
Materials			/service-partners/promotion-
			and-education/
Product Care service partner	ТВА		
website			
Saskatchewan Ministry of the	1 (800) 567-4224		centre.inquiry@gov.sk.ca
Environment, Waste			
Stewardship and Recycling			

Emergency Contact Information

	PHONE (24 hrs)
Fire Department, Police or Ambulance	911
Product Care Association Emergency Line	1.877.592.2972
Saskatchewan Government Spill Reporting Line	1-800-667-7525

Keep Important Records on Hand

The following records must be kept in a secure location for a minimum of two years so they can be produced when requested by a Product Care representative or a regulatory Officer.

- Hazardous Waste Movement Documents (Bills of Lading)
- Monthly Inspection Form (Form 1)
- Incident Report Form (Form 2)

Important Documents

These Guidelines include several other important documents to use and photocopy as needed:

- Supply / Waste Pickup Form for Collection Sites: HHW (Form 3)
- Shipment Quick Reference Sheet: HHW (Appendix A)



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LIST OF ABBREVIATIONS

EMPA	Environmental Management and Protection Act, 2010		
GHS	GHS Global Harmonization System (formerly WHMIS)		
HHW	Household Hazardous Waste		
NP	Non-Program		
Product Care	Product Care Association		
PPE	Personal Protective Equipment		
SK	Saskatchewan		
SKMOE	Saskatchewan Ministry of the Environment		
TDG	Transportation of Dangerous Goods		
WHMIS	Workplace Hazardous Materials Information System Labels (now GHS)		
WSK	Worksafe Saskatchewan		

GLOSSARY OF TERMS

Program Products	Products accepted at collection sites operating under an agreement with Product Care
Guidelines	Household Hazardous Waste Collection Site Guidelines, also referred to as the Depot Manual
Act	Environmental Management and Protection Act, 2010
Regulation	Household Hazardous Waste Products Stewardship Regulation
Program	Saskatchewan Household Hazardous Waste Stewardship Program



2 INTRODUCTION

Product Care Association of Canada (Product care) manages the Saskatchewan Household Hazardous Waste Stewardship Program (Program), approved by Saskatchewan Ministry of the Environment (SKMOE). The Program provides accessible options for Saskatchewan (SK) customers to return specific categories of Household Hazardous Waste (HHW) to local collection sites and ensures left-over HHW products are collected and recycled or disposed of in an environmentally responsible manner.

Product Care is a federally incorporated not-for-profit product stewardship association formed in response to stewardship regulations and is governed by a multi-sector industry board of directors.

The products collected through the Program include those in Saskatchewan's *Household Hazardous Waste Products Stewardship Regulation* (Regulation) under the Province's *Environmental Management and Protection Act (EMPA)*, the exception of batteries. This is **NOT** a government-run or funded Program.

These Guidelines provide information for the collection of the following HHW program product categories:

- Flammable liquids
- Corrosives
- Pesticides
- Toxics
- Physically hazardous materials (non-refillable fuel cylinders), and
- Environmentally hazardous products.

Additional guidelines are available for collection sites that manage paints

Additional Information Contact

For more information regarding the Program, or if you have questions after reading the Guidelines, please contact the Operations Manager as per the **Program Contact Information** on page **iii**.



3 RESOURCES

3.1 Regulations

Collection sites must adhere to all legal requirements. Applicable regulations include but not limited to:

Federal Transportation of Dangerous Goods Act / Transportation of Dangerous Goods Regulation:

Federal Transportation of Dangerous Goods Regulations (TDG Regulations) apply to all dangerous goods transported from collection sites. The collection site operator must be trained in TDG in order to sign the Movement Document provided by the transporter and keep their copy at the collection site for 2 years. For further information refer to the regulations at https://www.tc.gc.ca/eng/tdg/clear-tofc-211.htm.

Environmental Management and Protection Act / Household Hazardous Waste Products Stewardship Regulation: This regulation sets out the obligations for stewardship programs in the province, including requirements for collection sites that service the Program. For further information refer to the regulations at <u>https://publications.saskatchewan.ca/#/products/101719</u>

Municipal Land Use, Zoning Bylaws and other relevant bylaws.

Local municipal bylaws may dictate the activities permitted at the site. Please consult your local bylaws for more information.

Saskatchewan Occupational Health & Safety Act/ Occupational Health & Safety Regulations: This regulation sets out the obligations for all workplaces in Saskatchewan with regards to on-site health and safety.

3.2 Forms and Records

Use of a Movement Document / Bill of Lading (BoL): Every shipment of HHW from a collection site must be accompanied by a Movement Document, often referred to as a Bill of Lading. The Product Care service provider will provide a pre-filled Movement Document for every shipment from a collection site. An example of a BoL Movement Document is illustrated in Appendix A. Completed forms must be kept in a secure location by the collection site for two years.

Monthly Inspection Form: Is to be completed monthly and emailed or faxed to Product Care's Logistics Coordinator, as per the form. Sites should keep this form in a secure location on site for a minimum of 2 years. The forms must be available for inspection at all times. An example is illustrated in **Form 1**.



4 RESPONSIBILITIES

4.1 Collection Site Operator

The operator of a HHW collection site is responsible for ensuring that:

- The requirements described in these Guidelines are applied correctly at the collection site.
- Employees have read the Guidelines and completed the training or.
- Employee training records are keep current
- Any faulty or damaged equipment belonging to Product Care is reported to Product Care.
- All records and documentation are completed and submitted to Product Care, the regulatory body or retained on the premises as required.
- Written notification is provided to Product Care in advance of any changes to operating hours, location, ownership, etc.

4.2 Collection Site Employee

All collection site employees are responsible for ensuring their work is performed correctly. Employees must:

- Take part in any instruction or training offered.
- Read and become familiar with the Guidelines.
- Be aware of and apply the work practices and requirements described in the Guidelines correctly.
- Report any dangerous conditions to their supervisor and / or collection site operator.

PCA Saskatchewan Field Coordinator

The Saskatchewan Field Coordinator is a representative of PCA and is responsible for providing on-theground support to collection sites and ensuring that they adhere to the Guidelines. Specifically, the Field Coordinator provides support on:

- Training to collection site operators and employees.
- Assists in dealing with any issues that arise with regard to the Program.
- Acts as a liaison between the collection site and PCA.
- Inspects collection sites to ensure that they are operating in accordance with the Guidelines.

Refer to the **Program Contact Information** on page **iii** for the Field Coordinator's contact details.



5 COLLECTION SITE SET-UP

5.1 Hours of Operation

The collection site must be open to the public during regular business hours to allow customers to return their leftover products. If the hours of operation changes, Product Care is to be notified in writing.

5.2 Storage Space Requirements

5.2.1 Refer to the Collection Site Infrastructure Requirements: HHW in Appendix B for structural requirements needed to collect and store HHW products. Ventilation

Ventilation is an important safety feature to prevent the build-up of toxic or flammable vapours in the storage area. Ventilation may be passive or mechanical. Ensure any doors, windows or intake vents are unobstructed and can be opened.

5.2.2 Fire Extinguisher

A fire extinguisher must be mounted inside the building, in a location accessible from the outside of the storage area in a weather protected area, e.g. right inside the door. It is the responsibility of the collection site supervisor to ensure the fire extinguisher is inspected and serviced as per fire regulations.

5.3 Storage Area Layout

Every collection site storage area will be organized differently according to its shape, size and other requirements. It is a regulatory requirement of to adhere to the following:

- Maintain space around collection containers so they can be inspected for leaks (see Figure 1).
- Keep TDG labels attached and visible on collection containers during filling and storage (see **Figure 1)**.

All collection sites must also adhere to the following practices:

- Affix product information posters to the wall above each collection container to aid in sorting and packaging (provided by Product Care, see **Figure 2** and **Figure 3** below).
- Have a notice board positioned in the collection area and / or site office (see **Figure 4** below) with important information for staff and emergency crews, including:
 - Storage area layout drawings (see **Figure 5** and **Figure 6**), so that response personnel are aware of the location and properties of stored materials in the event of an emergency.



• Product Care notices sent to collection sites with changes to the program (e.g. packing updates).

FIGURE 1: TYPICAL TUBSKID STORAGE AREA

FIGURE 2: EXAMPLE OF SEA CONTAINER STORAGE /

SIGNAGE



FIGURE 3: EXAMPLE OF SIGNAGE ABOVE DRUMS



FIGURE 4: EXAMPLE OF A NOTICE BOARD







FIGURE 5: EXAMPLE OF STORAGE AREA LAYOUT FOR HHW SEA CONTAINER

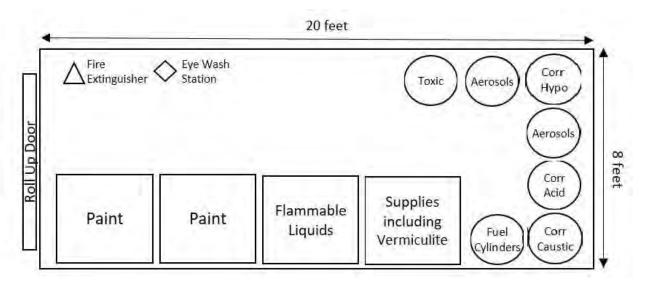
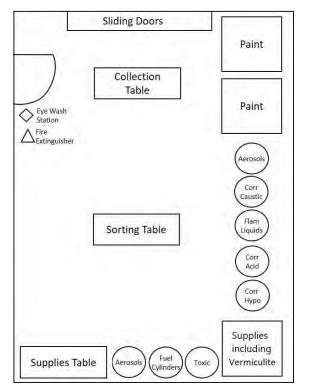


FIGURE 6: EXAMPLE OF STORAGE AREA LAYOUT FOR HHW BUILDING





5.4 Security and Access

Public access to the collection site without staff supervision is forbidden.

Collection sites must be properly secured when closed or not attended to prevent people or animals from accessing the storage area and to ensure that stored products are protected from incorrect handling or damage. All storage containers must be secured inside a locked and fenced area.

Containers should be located in an area that is relatively flat, preferably on solid paved ground away from drainage, with easy access for staff and trucks to access.

5.5 Traffic Control

While every facility is unique, the collection site should be configured so that customers can access the HHW unloading area safely. The following practices are recommended to ensure customer safety:

- ✓ Use signage, traffic cones and / or barricades to direct customers within the site entrance to the location where HHW materials will be taken from the vehicle.
- ✓ As much as possible separate customer traffic in and out of the site from the movement of trucks, heavy machinery and other activities at the facility.
- ✓ Set up the unloading area as close as possible to the storage area to minimize the distance that material must be carried by customers and staff.
- ✓ Consider using carts to transport material and a table or bench to stage and sort material.

5.6 Collection Site Supplies

The Program provides collection sites with the following supplies:

- Collection containers, see Figure 7
 - Steel and plastic open top drums
 - Plastic pails
 - Tubskids (4'x4'x3' plastic box with lid)
- Vermiculite (absorbent for packing)
- TDG labels (to be affixed to each storage container prior to packing), see Figure 11
- Spill kit, see Figure 13
- Small eyewash station for use in packing area, see Figure 13
- Product information posters for collection containers (to aid when sorting and packing material), see **Figure 8**

Collection sites should reference the collection site supplies checklist in **Appendix C** frequently to ensure sites contain all the supplies and equipment necessary to operate a HHW depot.



FIGURE 7: TYPES OF COLLECTION CONTAINERS





205 litre steel drum

205 litre plastic drum



4'x4'x3' Tubskid with lid

A collection site that accepts HHW products will require up to 20 separate collection containers to accommodate all HHW product categories (see **Table 1**). Container sizes for products are suggestions only and will depend on the volume of materials a collection site receives.

TUBSKIDS DRUMS					
PROGRAM PRODUCTS	PROGRAM PRODUCTS				
Flammable liquids (gasoline injury cans etc.)	Flammable liquids				
	Fuel gas cylinders				
	• Toxic				
	Corrosive caustic				
	Corrosive acidic				
	Non-paint aerosols				
	Corrosive oxidizer / hypochlorite				



TABLE 2: COLLECTION CONTAINERS REQUIRED FOR PAINT AND PAINT AEROSOLS					
TUBSKIDS	DRUMS				
Paint (non-aerosol)	Paint aerosols				

5.7 Storing Products

HHW products must be stored safely to ensure that containers are not knocked over, spilled or create a risk of fire or chemical reaction. Further information on category segregation, and receiving, identifying and sorting products before storage can be found in Section 7: RECEIVING, HANDLING & STORING PRODUCTS

Ensure that all products are properly sorted and stored in Product Care supplied collection containers at the end of every working day. Do not store products on the floor or on pallets in the collection site. To reduce the risk of running out of available space in your collection containers, request a pickup of containers or order new supplies before all containers on hand are full, depending on the rate at which your site collects materials.

5.8 Communication Materials and Signage

Product Care provides a range of communication materials for collection sites free of charge, including:

Collection Area Sign

The collection area sign tells customers that the location is a HHW collection site and lists the products that are accepted. The sign must be placed in a highly visible location within the collection site.

Information Brochure

The Program provides a brochure to help staff and customers determine what is accepted and what is not accepted by the Program.

Product Information Posters

The Program also provides product signage to be placed above collection containers to help staff determine what is accepted and what is not accepted in each collection container, as well as how to store and pack the products for transport. More detailed information is also contained in the **Product Information Sheets** in **Appendix D**.



FIGURE 8: PRODUCT INFORMATION POSTERS

	FLAMMABLE LIQUIDS PROGRAM PRODUCTS		CORROSIVE IOXIDIZER HYPOCHLORITED PROGRAM PRODUCTS		FLAMMABLE SOLIDS		FIRE EXTINGUISHERS
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5.8.1 Ordering Communication Materials

Communications materials are free of charge for collection sites. Use the following options to order:

- Online: Go to <u>https://www.productcare.org/service-partners/promotion-and-education/</u>
- Call: Toll free 1.877.592.2972
- Add your order to your Monthly Inspection Form (Form 1)

6 PRODUCTS ACCEPTED AND NOT ACCEPTED

The Program accepts only specific HHW products designed and typically used by consumers. It does not include products that are designed for industrial or agricultural uses. HHW must be classified in accordance with criteria set out in the Regulations.

All products accepted by the Program must:

- Be identifiable (i.e. the container must have the original label intact with one of the symbols listed in this section);
- ✓ Meet the required container size restrictions (detailed in Appendix D) and
- ✓ Be sealed in original containers and in good condition.



6.1 Products Accepted

The Program accepts the following categories of HHW products as shown in **Table 3** below.

TABLE 3: PROGRAM PRODUCTS			
Products included in Product Care's HHW Stewardship Plan as approved by SKMOE.			
PROGRAM PRODUCTS			
Fuel gas cylinders			
Toxics			
Corrosive caustic			
Corrosive acidic			
Flammable liquids)			
Corrosive oxidizer / hypochlorite			
Non-paint aerosols			

Paint is not included in the Saskatchewan HHW program; however Product Care does manage the Saskatchewan Waste Paint Program and collectors may accept program paint, please refer to separate guidelines from Product Care which are available for paint, found in appendix X.

Details regarding each category, identifying symbols and keywords, maximum container sizes and packing instructions are provided in the product information sheets in **Appendix D** of these Guidelines. The product information sheets are designed so they can be a quick reference for staff. Product Information Posters containing similar information can also be ordered for free online at productcare.org/promotional-materials or through the Monthly Inspection Form (Form 1), and should be displayed above collection containers.

6.2 Labelling

Consumer Labels

Most of the products that will be brought to a collection site will display a label designed for consumer products, see **Figure 9**. Refer to **Appendix D** for more details about handling products with consumer labels.

FIGURE 9: CONSUMER LABELS





Poison Hazard (Toxic) Symbol:

This symbol is a warning that the product could be poisonous if you inhale its vapours, accidentally swallow it or if it makes contact with your eyes or skin.



Explosive Hazard:

A compressed gas is a product whose contents are under pressure, e.g. an aerosol can. It may be dangerous if the container is accidentally heated, punctured or crushed.



Flammable / Combustible Hazard:

Solvent based products typically contain flammable or combustible ingredients. These materials will ignite and continue to burn if exposed to a flame or source of ignition.



Corrosive Hazard:

A corrosive material can cause chemical burns. It can also be dangerous if it is mixed with other material, including other corrosives, that it is incompatible with. Corrosive material may be acidic, caustic, or oxidizing. Corrosive materials can burn if contact is made with your eyes or skin.

GHS / WHMIS Labels

Products which could contain hazardous ingredients may be brought to collection sites and can be identified by their Workplace Hazardous Materials Information System Labels (WHMIS). In 2015, WHMIS was updated to meet international standards for hazardous product labelling and is now referred to as the Global Harmonization System (GHS). Therefore, a collection site may receive products with the original WHMIS labels or GHS labels. For examples of WHMIS and GHS labels, see **Appendix E**.



TDG Labels

In addition to or instead of displaying GHS / WHMIS symbols, products may also be identified by TDG labels, examples are shown in **Appendix E**.

6.3 Products Not Accepted

The Program does not accept the following products. Details on how to manage customers with these products are provided in section 7 below. **Collection sites may be liable for disposal costs associated with the management of these products if they accept them.**

Industrial or Commercial Use Only Products

Items designed solely for use in industrial or commercial settings. Will state on the packaging "for industrial use only" or some variation on this wording. The Program is required to accept consumer items ONLY and not industrial wastes.

Cosmetic or Beauty Products

Items that are designed for consumer application to their person. Commonly known as makeup, bath products, deodorant, etc. Some examples include: nail polish, body spray, hair spray, and bath salts. These items are specifically excluded in the Regulations.

Explosives and Ammunition

Explosives and ammunition may include ammunition, flares, blasting caps, etc. Exercise discretion when dealing with these materials. Whenever possible, direct persons possessing ammunition to the closest police detachment to arrange for proper disposal. For explosive products, direct customers to the closest fire department to arrange for proper disposal.

× Radioactive Material

Radioactive materials may include smoke alarms¹, uranyl nitrate, scintillation vials, old watches and aircraft gauges. Under no circumstance may these materials be accepted at the collection site. Direct customers to contact a local hazardous waste disposal company to dispose of these materials.

Biohazardous Material (e.g. medical sharps)

Biohazardous products may include sharps (needles), preserved biological specimens and petri dishes. Under no circumstance may these products be accepted at collection sites. Direct customers to contact a local hazardous waste disposal company to dispose of these materials.

¹ Individual residential smoke detectors can be disposed of with regular household waste.



Materials Contaminated with HHW from Spills or Use

Rags or materials contaminated with gasoline or other flammable liquids resulting from the clean-up of spills or the use of HHW are not to be accepted by collection sites. These materials include gasoline contaminated rags or absorbent, paint rollers or brushes, rags or sponges contaminated with cleaners, gasoline contaminated rags or absorbent and wash water contaminated with HHW. Any such items are not to be accepted at the collection site. The exception to this is if a collection site experiences a spill onsite; these clean up materials will be accepted. See section **11.6** for more information.

Products Without their Original Label

Customers may bring in containers of product with their original labels missing. These products cannot be accepted; even if the customer has written their own label or knows what is inside. You or the consumer may know the identity and properties of the product, but the processor will not. Accepting unlabelled products puts the processors in danger, and thus they are not accepted.

Products not in their original container

Customers may bring their products in containers that are not the original manufacturer container. For example, milk jugs, glass jars, and other similar containers that have been repurposed to hold the product. These containers are not designed for the safe transport and storage of the product now contained inside, and thus cannot be accepted.

Products under Other Stewardship Programs

Some customers may bring in products that are covered by other Stewardship Programs. A list of these items and the responsible Stewardship Program is included in **Appendix F**. These products are not part of the HHW Program and should not be placed in Product Care containers. Product Care recommends that collection site operators follow one or more of the following three options to manage these products:

- 1. Register with the appropriate stewardship program and use their services to collect and transport their products;
- 2. Make direct arrangements with a processer to receive the product (at the collection site's expense); or
- 3. Direct the consumer to take these products to another collection site in their area that is registered with the appropriate stewardship program

***** Leaking or Compromised Containers

In the event a Product is brought to a collection site in a leaking, unsealed or compromised container, it should not be accepted. Leaking containers cannot be safely handled or transported.



7 RECEIVING, HANDLING & STORING PRODUCTS

7.1 Warnings

- ✓ <u>ALWAYS</u> wear appropriate gloves and personal protective equipment, including eye protection, when handling products,
- * **<u>NEVER</u>** open a product container to see what is inside or verify its contents.
- * **<u>NEVER</u>** transfer or pour contents of a container into another container.
- <u>NEVER</u> guess what is contained inside a container. If it does not have an original label clearly identifying the product, do <u>NOT</u> accept it!

7.2 Customer Service

Product Care wants to assist collection sites in ensuring that customers have a good experience while visiting their facility. In the event of a situation where a customer is upset, remain courteous, polite and respectful. Please encourage staff member(s) to bring either a manager or another staff person into difficult discussions. If a customer complains about their material being rejected, explain that the material is not part of the Program, provide them with Program promotional material and direct them to contact Product Care with their concerns.

NOTE: Please forward any customer feedback about the Program to Product Care. If there are any significant complaints, please contact Product Care immediately at the number listed in the **Program Contact Information** on page **iii**.

7.3 Receiving and Handling Products from Consumers

The Program is **NOT** a self-drop system. Customers must be supervised when returning products.

When a customer arrives with material, **<u>ALWAYS</u>**:

- ✓ Wear appropriate gloves and Personal Protective Equipment (PPE) when handling products.
- ✓ Greet the customer and ask to see the material being returned.
- Confirm the material is in its original container, clearly labelled and in acceptable condition (i.e., not unsealed, leaking, dented such that the lid will not seal, or so rusty that the can would be easily punctured).
 - NEVER OPEN A CONTAINER OR GUESS AT ITS CONTENTS!
 - NEVER SMELL OR TOUCH THE RESIDUAL PRODUCTS!
- ✓ Before accepting a product, examine it to ensure it is a Program Product (see **Table 3**).
- ✓ If the product is NOT accepted under any circumstances in the Program (see section 6.3), apologise and inform the customer that the product is not accepted by the program. Do not accept the product, and be prepared to educate the customer and explain why the product cannot be accepted and the correct location they may take it.



- E.g., if the product is managed by another stewardship program (see Appendix F), direct the customer to a collection site for that product nearest to you for more information. You may also direct the customer to the local authorities (such as the RCMP or Fire Department, see section 6.3 above for further instructions).
- Collection sites may be liable for disposal costs associated with the management of these products if they accept them.
- ✓ If the customer has a large volume of products that would disrupt collection site operations or exceed storage capacity:
 - Accept what you can manage.
 - Ask the customer to return another time with the remainder of the items.
 - Consider asking the customer to call the collection site in advance to ensure space is available to receive the product.

If you accept large volumes that hinder your day-to-day collections, Product Care cannot guarantee immediate service.

- ✓ Place the accepted products onto a cart or sorting table in a staging area if possible.
- ✓ Pack the products into the appropriate storage containers supplied by the Program.

7.4 Packing and Storing Accepted Products



NOTE: Do not leave products stored outside of collection containers and do not mix products in collection containers. All HHW products must be stored in the correct tubskids, drums or pails at the end of each business day.

DISREGARDING THIS INSTRUCTION MAY RESULT IN A CHEMICAL REACTION OR FIRE

Detailed packing instructions for each accepted category of HHW products are provided in the product information sheets in Appendix D.

Ensure the following steps are followed when packing products for transport:

- ✓ Prohibit public access to the packing and storage area.
- Before packing the products in a collection container, put the appropriate TDG label on the collection container for its contents. TDG labels are provided by the Product Care service provider.
- ✓ Pack heavy products at the bottom and smaller products on top. This is a safety measure to ensure drums are not top heavy making them liable to tip or fall during handling and transport.
- ✓ Pack products upright and tightly together to prevent damage that could result in a leak or spill.
- ✓ Always keep lids on tubskids to protect the contents from rain and snow.
- \checkmark When a collection container is full, ensure the contents are well packed and the lid is in place.
- ✓ Never over-fill collection containers. Make sure the lid can sit flat on top of it.

See Figure 10 below for an image of a correctly packed tubskid.



For a detailed description of packing instructions, refer to **Appendix G**. Product Care recommends that sites add this appendix to your noticeboard.



FIGURE 10: CORRECTLY PACKED TUBSKID AND DRUM

7.5 Abandoned Materials

A sign should be placed at the entry to the collection site that warns against abandoning material. Contact the Field Coordinator if you would like to obtain a sign from Product Care. If items are abandoned on-site after hours, take them inside, inspect and sort appropriately. If the product is accepted by the Program, place it in the appropriate collection container.

Abandoned products that are not accepted by the Program are the responsibility of the collector and must be disposed of through an appropriate method. Contact the Product Care Field Coordinator for assistance in determining appropriate disposal methods.



8 REQUESTING PICKUPS & MATERIALS

8.1 Requesting Materials

Complete the Supply / Waste Pickup Form (**Form 3**) to request new collection containers and Vermiculite. Use the Monthly Inspection Form (**Form 1**) to order spill kit supplies, eyewash station replacement, product information sheets and communication materials.

See Program Contact Information on page iii for other ways to request materials.

- As a general rule, request a pickup of full containers or order new supplies before all containers on hand are full. Depending the rate at which your site collects materials, service requests should be made when about half of your available empty collection containers are full.
- Collection sites should ensure extra containers for high volume material are available as these containers will fill up more quickly than lower volume ones. For example, experience has shown flammable liquids are a higher volume material than corrosives so ensure you have extra 205 litre steel drums on hand. Empty containers may be stored outdoors.
- If you do not have any empty collection containers remaining to receive product, stop accepting products until empty collection containers arrive. Explain to the public that this is for safety and environmental reasons and that they can return at a later date with their products.
 - Continuing to accept products after all your collection containers are full and storing the products on the ground or elsewhere increases the potential for spills, which in turn increases environmental risk and safety concerns.

8.2 Requesting Pickups

Depending on your location, you should allow up to 10 business days for a pickup.

To request a pickup, complete the **Supply / Waste Pickup Form for Collection Sites: HHW** (**Form 3**) and submit it via the contact information on the form. If you have any questions regarding pickups contact the service provider, as per the contact details on page **iii**.



NOTE: you cannot store more than <u>one</u> drum of pesticides so you <u>MUST</u> request a pick-up when pesticide collections near 1 full drum. If you have a full drum, you must halt collection until it is picked up.

Refer to the Shipment Quick Reference Sheet: HHW in Appendix A for detailed instructions.



8.3 Preparing Collection Containers for Removal

Complete the following steps when preparing storage containers for pickup:

- Pack collection containers following the directions in section **7.4** above.
- Ensure the lids of all collection containers are secured.
- Do not overfill collection containers. Lids must fit tight and be level in order for loads to be properly secured for transport. To ensure this, do not stack products above the rim of the container. If a lid cannot be closed, the service provider will either ask you to put the overflow into a different collection container or will refuse to accept it.
- Keep the loading area clear.
- Ensure that the collection containers have a packing label (**Figure 11**) affixed. This is a requirement under the regulations.
- Movement documents (bill of lading BoL) will be provided by the service provider to sign. The
 person signing the BoL, must be appropriately trained in TDG. By signing the BoL, you are
 declaring that the goods shipped are as indicated and the markings on the labels are correct.
 Ensure you understand the statement at the bottom of each BoL you are signing to ensure
 shipments are compliant with the *Transportation of Dangerous Goods Regulations*.
- TDG placards designed to be placed on trucks will be provided by the service provider. The driver will place them on their vehicle before they leave your collection site.
 - TDG Container Labels (**Figure 12**) will be provided by the service provider. The correct labels must be placed on the containers before they are loaded on the truck.
- If your shipment is being picked up by a third-party carrier, please follow instructions that are provided with the paperwork. Please refer to information below for an example of the instructions.

You will be required to assist the service provider to load full collection containers and unload supplies. Ensure a forklift (or other loading equipment such a pallet jack and drum dolly) is available to assist.

FIGURE 11: TDG PACKING LABEL



FIGURE 12: TDG CONTAINER LABEL





In cases of a third-party carrier being utilized, the service provider will send the BoL, required TDG container labels (**Figure 12**) and placards in advance of the pickup. As required by the TDG Regulations, make sure that:

- The shipment matches the information found on the BoL.
- The appropriate TDG classification labels (Figure 11) and TDG container labels (Figure 12) are attached to each collection container.
- The appropriate placards are given to the third party carrier.

8.4 Pickup Procedure

When the service provider comes to make a pickup, they will provide:

- TDG container labels to apply to the collection containers being offered for transport. If a third party carrier is being used for pickup, the TDG container labels will have been provided in advance with the appropriate placards and movement document. If the container is being transported to another province, a manifest is required.
- Movement document(s) (bill of lading) to sign.

Replacement collection containers and supplies requested may arrive on the same day as a pickup, however they may also arrive on a separate truck / separate day.

In addition, when the service provider picks up the full collection containers you must:

- Provide a signature, date and time of pick up on the bill of lading.
- Keep a copy of the bill of lading in your records.
- If requested, open containers for the driver to verify the contents.
- Ensure a staff member is available to handle these requirements to avoid shipping delays.



9 COLLECTION SITE MANAGEMENT

9.1 Completing Monthly Inspection Form

Product Care requires you to completely inspect your storage area every month. Collection site staff must physically inspect signage, collection containers and spill kits. As part of the inspection, a Monthly Inspection Form must be completed and submitted to Product Care before the 10th day of the following month (see Form 1).

Completed forms must also be kept on site for a minimum of two years and be available for inspection by a Product Care representative or provincial official on demand.

For additional copies, photocopy the form (**Form 1**) or print a copy online at productcare.org/service-partner-support/.

9.2 Document Retention

It is important to keep copies of all documents associated with products collected under the program. Bills of lading are required to provide proof to Product Care of products collected and to confirm that monthly payments (if applicable) are accurate. It is a legal requirement these documents be kept and be available for inspection, for at least two years.



10 SAFETY

If your company / organization has its own Health and Safety Program and Emergency Plan, follow those instructions. This section is only provided as an additional reference.

You are responsible for ensuring that your facility and operations, including HHW collection activities, meet the requirements of WSK Branch.

General safety guidelines for handling HHW:

- No smoking near the collection and storage area
- Do **NOT** open any containers
- Do **NOT** accept improperly sealed containers or unknown materials
- Only accept Program and Non-Program Products (see section 6.1 above)
- Read the label on each container to confirm the product is accepted by the Program
- Follow basic hygienic procedures
- Wash hands before eating, smoking or using the washroom
- Follow the procedures outlined in these Guidelines

10.1.1 Important:

- All equipment supplied by Product Care remains the property of Product Care and must be returned if the facility ceases to collect HHW products or upon closure of the collection site
- Report any damage to equipment
- Only use equipment provided by the Program for the Program

10.1.2 Safety Equipment

- Collection Site Guidelines
- Spill kit
- Personal eyewash bottles and / or eyewash stations

10.1.3 Spill Kits

Product Care provides each collection site with a spill kit to deal with emergency spills of Program Products. It is the operator's responsibility to ensure the spill kit is kept stocked with all required supplies and is accessible to collection site staff at all times.

Spill kits come equipped with:

- 1 x disposal bag
- 1 x spill response mini poster
- 2 x 4' universal socks
- 50 x oil pads



Replacement supplies are only free if incident report forms have been provided to indicate appropriate spill kit use. Product Care will charge for the replacement of lost or misused spill kits and / or supplies that are lost or used for non-Product Care tasks.

10.1.4 Eyewash Bottle and Eyewash Station

Ensure you know the location and proper procedures for using the compressed eyewash bottles. Product Care issues a replacement compressed eyewash bottle every three years or as required. If a compressed eyewash bottle is used, it must be replaced. Please check your bottles regularly to ensure the eyewash has not expired. Contact Product Care for replacement bottles.

Important: Eyewash bottles must be stored in a temperature-controlled environment (kept above freezing temperature). When working in the HHW area, one bottle should be available to workers at all times.

FIGURE 13: SAFETY EQUIPMENT









Personal Eyewash Station

Replacement supplies can be requested from Product Care, free of charge for spill kits and eyewash bottles in three ways:

- When you call for a pickup
- On monthly inspection forms when they are submitted
- On incident report forms following an incident

10.1.5 First Aid

A first aid program is required in all places of work. First aid requirements are regulated by the WSK and depend upon the type of business and the number of workers present. Contact your local WSK office if you are not aware of the requirements for your facility.

Collection site operators should also ensure that, where a spill may occur, a source of running water is available for flushing the product from the skin. If there is no source available, the eyewash station bottles will serve the same purpose.



10.1.6 Personal Protective Equipment (PPE)

PPE is the gear and clothing worn to protect against hazards such as leaking products coming into contact with a person, or accidental splashes from a dropped or broken container. It includes gloves, safety googles, protective clothing, safety shoes/boots, hard hats, long-sleeved clothing, respirator, or other equipment, which may be needed in the event of a fire or other emergency PPE must be worn when handling HHW products. To determine the correct safety gear required at a collection site, the operator must first identify the hazards present.

Product Care does **NOT** provide PPE to collection sites.

If uncertain about what hazards are present or what gear is needed, assistance can be obtained from the local WSK office or in-house safety specialist.

At a minimum, Product Care recommends the following PPE be provided to all workers. This is only a recommendation and additional equipment may be required by regulation or to respond to workplace needs.

Chemical resistant gloves: To prevent contact with HHW products that may not be sealed correctly or are spilled on the outside of the container.



- ALWAYS use chemical resistant gloves when handling products. Leather or fabric gloves can absorb liquids and keep them in contact with the skin. This can be very dangerous because some poisonous substances are absorbed into the body through the skin
- Gloves should be inspected regularly and replaced immediately if damaged.
- Gloves can become cut or torn on a rough edge or surface.
- Certain gloves can rapidly fall apart when exposed to a flammable or corrosive liquid
- Products may penetrate the glove after several exposures or exposure to a large amount of product.

Safety goggles: To protect the eyes if a product is dropped or spilled during examination and packaging.



- Safety googles are designed and made to meet government standards. They should be cleaned regularly, inspected and replaced if damaged.
- Do not attempt to repair safety goggles because they may no longer meet government standards.



Once PPE has been selected, it is important to keep it clean and in good condition. Workers should:

- Inspect PPE regularly to make sure it is able to serve its intended purpose
- Replace worn or damaged PPE immediately

10.1.7 Clear Well-Lit Pathways

Keep pathways clear and well-lit between customer's vehicles, the staging area, and storage containers to avoid tripping hazards.

10.1.8 Correct Lifting Procedures

Removing products from a customer's vehicle and / or staging areas and placing them in storage containers requires bending and lifting. Handling any container incorrectly could result in injury. To reduce the chance of injury, use the following precautions:

- Bring objects near to the body when lifting and do not try to lift at arm's length
- Bend the knees and keep the back straight
- Never try to lift more than can be lifted safely. Ask for assistance if needed

10.1.9 Protection from Other Hazards

Collection sites present many other potential physical hazards, such as moving vehicles or falling objects that cause an injury. These hazards are unique to every collection site so it's very important for the operator to identify them and ensure workers take the necessary precautions. Additional PPE, including hard hats, safety shoes and traffic safety gear may be required by the WSK or your safety procedures.



11 EMERGENCIES

11.1 Emergency Contacts

In the event of an emergency, contact:

- Fire Department, Police or Ambulance
- Product Care Emergency Line (24 hrs)
- SKMOE Spill Line (24 hrs)

1.877.592.2972 1.800.667.7525

911

11.2 Emergency Planning

It is important that the collection site operator and workers know what actions to take in case of a fire or spill. The correct emergency action depends upon the location of the collection site and whether a local fire department is able to respond. The correct response measures should be confirmed with your local Fire Department or emergency response agency. Accordingly, please follow your own emergency plan and use these Guidelines as a reference only where an emergency plan does not exist.

11.3 Emergency Training

If collection site workers are given responsibilities in an emergency, they should be instructed in their assigned duties, including the correct use of emergency equipment and procedures. They should also practice the correct response actions on a regular basis. Your local fire department may be able to assist with this training.

11.4 Emergency Equipment

Product Care provides emergency equipment, including a spill kit and eyewash bottle. Keep this equipment in good working condition and accessible at all times.

Please note that the collection site operator is responsible for the annual inspection and servicing of fire extinguishers and stocking a complete spill kit. Replacement spill kit materials are available from Product Care free of charge (see **section 8.1** for instructions on how to order replacement materials).



11.5 Fire

Every collection site should have a fire plan in place. The following are some suggestions for procedures in case of a fire.

- Evacuate the collection site and move everyone to a predetermined safe location up wind of the fire
- Call 911 or your local fire department
- If it is safe to do so, use a fire extinguisher to put out the fire
- Report the fire to Product Care at **1.877.592.2972**
- Complete the Incident Report Form (see **Form 2**) and send it to Product Care immediately via email or fax

Your local fire department is trained in handling incidents involving dangerous goods. Collection sites should consult their local fire department for recommendations on fire incident procedures for your site. Product Care strongly suggests developing a response plan with their cooperation.

11.6 Spills

It is important that all collection site workers know the correct steps to take in the event of a spill where a product is dropped or damaged during handling. Spill response depends on the product type and quantity spilled. Spills of all sizes must be reported to Product Care.

In addition, the Province of Saskatchewan has spill reporting requirements. Spills in quantities equal to or greater than the list in **Table 4** below, must be reported to SKMOE at 1.800.667.7525:

TABLE 4: REPORTABLE SPILL QUANTITIES			
Product Classification	Product	Minimum Spill Quantity	
Class 3	flammable materials	100 litres	
Class 6.1	toxic materials	1 kg	
Class 8	corrosive materials	50 kg	

In the event of a spill, take the following steps:



11.6.1 Care:

Remember personal safety comes first.

Ensure your safety by evaluating the spill or incident and understand the precautions needed to protect yourself and others from harm. For example, the affected area will need to be secured and workers may require special protective gear, such as:

- A respirator that provides adequate protection from the product spilled
- A face shield and / or safety goggles
- Impervious clothing such as disposable long sleeved coveralls, rubber boots and gloves

Selection of the appropriate PPE and training in its use depends upon the duties that collection site workers are expected to perform in an emergency and their level of training. Further information about emergency PPE can be obtained from your local WSH office.

11.6.2 Control and Clean-Up:

If you are not comfortable dealing with the spill, call the fire department (911) and the SKMOE 24 hour emergency line 1.800.667.7525.

If you're comfortable in dealing with a spill, it is important to use the steps outlined below to initially stop the flow of a spill:

- Ensure personal safety with appropriate PPE. Remember personal safety comes first
- Place the container in a position where the least amount will spill (e.g. place an open container upright, into another container, or place something under the container to catch the spill)
- Use as much absorbents as needed to contain the spill including spill pads, or spill socks from the spill kit to contain the spill. Even dirt spread around a spill area will act as a temporary dyke and stop the flow of liquid spills from entering drains or ditches until a more suitable solution can be determined
- Restrict access to the spill by removing non-essential people from the area and restrict entry
- Request the assistance of a co-worker as required
- Block off any route to waterways, such as storm drains, catch basins, and creeks
- Contact your supervisor
- If the spill escapes containment or reaches waterways, contact the authorities on 911 and the SKMOE 24 hour emergency line 1.800.667.7525



11.6.3 After Clean-Up:

- Place all used spill kit materials, contaminated personnel protective equipment and collected spilt product in plastic bags
- Place the plastic bag containing the recovered spilled material in a pail. Put a label on the pail to identify the contents as contaminated spill clean-up material, and place the pail into the container that corresponds with the products spilt, e.g. flammable spilt material goes into the flammable materials drum
- Wash hands and / or body thoroughly to remove any spilt material. Remove any clothing that may have come into contact with spilt material and launder it as required
- Ensure you replace any used spill control supplies. Replacement supplies can be ordered from Product Care, free of charge on the Incident Report Form (Form 2) or by contacting Product Care

11.6.4 Report:

- Report all spills involving program materials, program equipment, or where spill kit supplies are used to Product Care. When reporting the spill, provide the following information:
 - Location and time of spill
 - o Name and telephone number of person reporting it
 - o Brief description of the circumstances surrounding the spill
 - o Quantity and type of material spilt
 - Action that will be taken with respect to the spill
- After reporting the incident, complete the Incident Report Form (Form 2) with all spill details, including a list of any replacement materials needed to replenish the spill kit. Send it to Product Care immediately via the contact details on the form

11.6.5 Notes:

• If you are not trained to respond, or are uncomfortable responding to, a spill, chemical reaction or fire, let qualified professionals handle the response. Do not attempt to respond to such incidents. Follow the collection site emergency response procedure and your facility emergency plan



12 FORMS



Form 1: Monthly Inspection Form

Send completed form by the 10th of <u>every month</u> to either: Email: <u>skopspaint@productcare.org</u> Fax: 1.866.975.2982



1. Collection Site Details					
MONTH:	YEAR:				
 DEPOT NAME:					
YOUR NAME					
(Please Print):	SIGNATURE:				
2. Please mark each box - Check (✓) if statement correct, or cross (×) if attention needed (Add comments underneath each space if needed)					
Tubskids and drums are in good condition	Total number of all tubskids on site (print) #				
All current staff have been trained by Product Care	Total number of drums on site (print)				
Collection area is clean and organized	Gigns are clean, in place and readable				
Program promotional material available	Depot is locked and secured after hours				
Collection site guidelines are available to staff	No regulatory infractions received this month				
No spills this month reported	Spill kits (HHW & lights) complete, ready for use				
If yes, they were reported to Product Care (provide date and circle how they were submitted below)	If no, complete section 3 below				
Date: Emailed / Faxed					
3. Need spill kit / safety materials?					
• Either call the number below or tick your required material	(you cannot order more than what is indicated below)				
Disposal Bag x 1 Spill Response	e Mini Poster x 1 Universal Spill Socks 2' x 4'				
Oil Pads x 50	ttle x 1				
4. Need promotional materials?					
Order online <u>productcare.org/promotional-materials/</u> , call	the number below, or select the material and circle your quantity				
Product Information Guidelines: HHW	Guidelines: Lamps Guidelines: Paint				
Rack Cards (50 / 100) Poster (1 / 2 / 3 / 4)	/ Collection Site Sign (1/2)				
5. Other: Please provide any additional com	ments:				
Forms may not be current due to changes in processes, regulations and procedures. Updates will be provided to your collection site as required and posted on www.productcare.org . Please ensure you are using the most updated version of this form. Effective April 2018					



Form 2: Incident Report Form

Send completed form to either: Email: <u>skopspaint@productcare.org</u> Phone: 604.592.2927.



INCIDENT REPORT FORM

EMERGENCY TELEPHONE: 1.877.592.2972 (24 hours)

1. Collection Site Details				
Depot Name:	oot Name:			
Depot Location:				
Employee Name:				
Telephone Number:				
Date of incident:	Time of incident:			
2. Check one of the (Attach a separate form if yo	e following emergencies and fill out the appropri you need more space)	iate information:		
SPILL?				
Spill in parking	g lot 🔲 Customer caused	the spill		
Spill in reception		illed on: I concrete II wood II other		
Spill reported t	to the regulatory authority MSD at 204.944.4888 (as per Sect 2	10.5 of collection manual)?		
Chemicals invo	olved in spill:			
FIRE?				
Fire in paint a	aerosol drum 🔲 Fire in paint tubsk	ids		
Fire in HHW d	drum 🔲 Fire in HHW tubsk	id		
Fire in parking	g lot 🛛 🖬 Fire in reception a	rea		
Fire departme	ent called Fire extinguishers *If yes, the unit(s) m			
Fire in other lo	location:			
PROPERTY DAM	MAGE?			
Tubskid / drum	ms / pails 🔲 Building			
Other equipme	nent Other property da	maged		



3. Description				
Describe the incident	in detail: (This includes exposure to chemicals, smoke, chemical inhalation and bodily injuries, as			
well as property dama	age. If a spill occurred, explain what was spilled, what happened to the spilt material, the			
outcome and any othe	er information that is important to this incident) – Use additional paper if necessary.			
Describe your respon	se effort: (What did you do?) – Use additional paper if necessary			
Did staff wear protect	tive goor (DDE)2			
YES	NO NO			
Was anyone hurt?				
YES (if so, please Form and Record	attach a copy of the WCB MB 🔲 NO			
	stions to help prevent this incident from happening in the future?			
1 Need replace	ment spill kit materials?			
Elther call the numb	per below or tick your required material (you cannot order more than what is indicated below)			
Disposal Bag x 1	Spill Response Mini Poster x 1			
Oil Pads x 50	Absorbent Eye Wash Bottle x 1			
Telephone and report the incident immediately on the emergency telephone line if the spill involves more than 8 litres (2 gallons) of paint, if the spill escapes into the environment (runs into grass or gravel, enters a storm drain, etc.) or if there is an injury or fire. Please complete the information and fax or email (with other forms if applicable) to Product Care.				
Employee Name	Signature			
Manager Name	Signature			
Forms may not be current o	due to changes in processes, regulations and procedures. Updates will be provided to your collection site as required and posted on <u>www.productcare.org</u> . Please ensure you are using the most updated version of this form. Effective April 2018			



Form 3: Supply / Waste Pickup Form for Collection Sites: HHW



SUPPLY / WASTE PICKUP REQUEST FORM FOR COLLECTION SITES: HHW PLEASE SEND COMPLETED FORMS TO Product Care VIA EMAIL <u>skopspaint@productcare.org</u>

1. Co	ollection Site Deta	ils					
Depot	Location:						
Depot Name:					Employee Name:		
Teleph	one Number:					Date:	
Depot	Operation Hours:						
	g Equip Available:						
Loadin							
2. Re	equesting Supplies	Indicate the number	^r of the follo	win	ıg you r	require	
#	Tubskids			#		Vermiculite	
#	Poly Open Top D	rums		#		Metal Open Top Drums	
#	TDG Drum Labels						
3. Re	equesting Waste P	ickup: Indicate the	number of t	he 1	followii	ng you require. (TS = Tubskid, DM = Drum)	
Qty	Description		TS/DM		Qty	Description	TS/DM
	Paint		TS			Acid Labpack (Product Care)	DM
	Aerosols – Non Paint	(Product Care)	DM			Caustic Labpack (Product Care)	DM
	Aerosols – Paint (Proc	luct Care)	DM			Flammable Labpack (Product Care)	TS/DM
	Camping Propane (Fu	el) Cylinder	DM			Oxidizing Labpack (Product Care)	DM
	Oth	ner:				Toxic Labpack (Product Care)	DM
Qty	Description		TS/DM				



13 APPENDICIES



Appendix A: Shipment Quick Reference Sheet: HHW

To request a pickup:

Email: <u>SKops@productcare.org</u> Phone: 604.592.2972 Fax: 604.592.2982



SHIPMENT QUICK REFERENCE SHEET: HHW

NOTE: Depending on your location, you should allow up to 10 days for a pick-up.

. Prepare collection containe	rs:
 Tubskids must be packed correctly. Do not overfill, i.e. not above the rim, the lids must fit tight. Write the depot and manifest number on labels. 	WASTE PANY 199-1283A Profile: SO: Profile: Nonce: WASTE PANY 199-1283A Profile: Nonce: WASTE PANY Nonce: Nonce: VASTE PANY Nonce: Nonce: VASTE PANY Nonce: Nonce: VASTE PANY Nonce: Ida Dispersive Nonce: Set Marking Monore and other morphotoble materials. Mere raciols when working area. SEE MATERIAL SAFETY DATA SHEETS
. Complete the Bill of Lading	(BoL):
 Complete the shipping document, sign and date the BoL. Ensure: The shipment matches the BoL. Placards are used. You keep a signed copy of BoL. For shipments 3rd party shipments a partially pre-filled BoL, collection container labels and placards were sent to a depot, make sure that: There are enough labels for the products. Send only amounts and types of tubskid that are already pre-filled on the BoL. If quantities do not match do not ship extra items. Label each tubskid. Labels provided. 	

www.productcare.org. Please ensure you are using the most updated version of this form.

Effective April 2018



Appendix B: Collection Site Infrastructure Requirements: HHW



HHW COLLECTION SITE INFRASTRUCTURE REQUIREMENTS

The requirements listed in this document are used by Product Care Association of Canada (Product Care) as part of the application process to operate a Household Hazardous Waste (HHW) Collection Site. The requirements will be used to assess your application to determine whether an existing structure is satisfactory to be used as a HHW Collection Site or whether a new structure will be required.

1. LIGHTING AND HEATING

No electricity or heating is required. Lighting can be natural, or portable, provided that the lighting level meets regulatory requirements.

If lighting or heating is necessary, the equipment used must meet applicable electrical and fire codes.

2. ACCESS

Access to the HHW storage area must be a minimum of five (5) feet in width to allow the movement of a four (4) foot pallet or tubskid. The HHW storage area must be accessible at ground level or have access to a truck loading dock. Equipment including a pallet jack, fork lift or drum dolly must be able to be moved freely from the HHW storage area to the outside, which may require a ramp if there is any elevation or transition, and a paved area if a pallet jack is used. A collection site with a loading dock must be able to accommodate a five (5) ton truck or semi-trailer.

The public must not have access to the HHW storage area. The storage area must be lockable or another means of security must prevent access at all times. (Example: The entire facility is enclosed by a fence with and lockable gate).

The access road to the HHW storage area must allow access for service vehicles (5 ton or semi-trailer trucks) and be composed of an appropriate surface material e.g. hard packed gravel.

3. FLOOR SPACE

A minimum of 320 sq ft must be available for a HHW storage area. There should be enough space for four (4) collection tubskids and fifteen (15) drums allowing for one metre of aisle space for inspection of the collection containers and access with loading equipment to remove full storage containers, as well as storage area for six (6) pallets (4'x4' blocks). Product Care may require more storage area requirements based on the population base captured by the collection site and projected collection volumes.

The storage area flooring material must be an impermeable hard surface (concrete or wood in the case of a sea container).

4. VENTILATION

The HHW storage area can be passively vented by means of venting in the walls or ceiling or by using large access doors, which can be opened to allow air movement. Forced ventilation must comply with applicable electrical and fire codes.

5. LOADING EQUIPMENT

The collection site requires an area for transporters to load full storage containers and unload supplies. If a collection site only has access to a pallet jack for loading, a solid surface outside of the collection building is required, with a minimum footprint of 200 sq ft (10'x20'). This allows containers up to the size of a pallet to be moved from the storage area to the truck tailgate to be loaded.



Every site requires a pallet jack and drum dolly to move storage containers.

6. RECEIVING AREA

There must be a fully supervised drop off location for residents. If this is the same as the storage area, residents cannot be permitted to drop-off unsupervised, or drop items directly into storage containers. The receiving area must have an impermeable surface, as well as weather protection.

7. SAFETY EQUIPMENT

The collection site must have an eyewash station compliant with applicable regulations. This station must be located on the facility site, but not necessarily in the HHW storage area.

A fire extinguisher must be mounted inside the building, in a location accessible from the outside of the storage area in a weather protected area, i.e. right inside the door. It is the responsibility of the collection site supervisor to ensure the fire extinguisher is inspected and serviced as per fire regulations.

Product Care will provide a spill kit for liquid spills or for leaking containers as well as for broken light bulbs. It is the responsibility of the collection site operator to provide all other necessary safety equipment to comply with applicable regulations.

8. CONSTRUCTION

The HHW storage area walls may be constructed of any material provided it has a minimum as required by building and fire codes. The HHW storage area for storage containers, at a minimum, must provide covered weather protection and meet applicable regulations.

9. OTHER

HHW collection sites must:

- Be staffed while open to the public,
- Provide building insurance to Product Care, and
- Be licensed (Product Care can assist with this process if needed)

DISCLAIMER

These Collection Site Infrastructure Requirements cannot, and are not, intended to supplement, represent or amend any existing regulations or requirements. Be advised that it is the Collection Site Operator's responsibility to comply with these Collection Site Infrastructure Requirements, in addition to any and all Federal and Provincial Acts and Regulations, and Municipal By-laws.



Appendix C: Collection Site Supplies Checklist: HHW



COLLECTION SITE SUPPLIES CHECKLIST: HHW

It is the responsibility of staff at the collection site to ensure these supplies are always available at the collection site.

New collection sites: Use this checklist to ensure your site receives all the correct materials and equipment.

Collection sites can order more packing supplies on the monthly inspection form.

ORDER TYPE:	ORDER SOURCE:		
1. PACKING:			
 Tubskids (4'x4'x3' plastic box with lid) Metal and plastic open top drums Plastic pails Vermiculite (absorbent for packing) TDG Labels including Class 2, 3, 4, 5, 6, 8 and 9 (to be affixed to each storage container prior to packing) 	Product Care: Form 4 of the HHW Collection Site Guidelines: 'Supply & Waste Pickup Request Form For HHW Collection Sites'.		
2. SAFETY:			
 Spill kits which includes: 1 x disposal bag 1 x spill response mini poster 2 x 4' universal spill socks 50 x oil pads Absorbent Other safety: Eye wash bottle (check regularly as they have an expiry date) 	Product Care: Form 1 of the HHW Collection Site Guidelines: 'Monthly Collection Site Inspection Checklist'; or call the number above.		
3. COMMUNICATION:			
 Information rack cards and posters Collection Site Signage Paint Collection Site Guidelines (depot manual) Lights Collection Site Guidelines (depot manual) HHW Collection Site Guidelines (depot manual) Product Information Posters (signage to be placed above the tubskids and drums to aid when sorting and packing material) 	Product Care: 'Form 1 of the HHW Collection Site Guidelines: 'Monthly Collection Site Inspection Checklist'; online at <u>www.productcare.org/promotional-</u> <u>materials/;</u> or call the number above.		
Forms may not be current due to changes in processes, regulations and procedures. Updates will be provided to your collection site as required and posted on www.productcare.org . Please ensure you are using the most updated version of this form. Effective April 2018			



Appendix D: Product Information Sheets



PHYSICALLY HAZARDOUS PRODUCTS / FUEL CYLINDERS PROGRAM PRODUCTS			
LOOK FOR			
PRODUCTS			
Compressed "Fuel Gas" Cylinders: ✓ Propane ✓ Butane			
IMPORTANT			
 Maximum container size: 5kg NON-REFILLABLE fuel gas pressure cylinders (single use only) Cylinders must have original labels and be in good condition 	 Freon is not accepted 		
HOW TO PACKAGE	COLECTION CONTAINER LABEL		
 Use 205 litre steel drum Attach TDG flammable compressed gas label to drum when packing No Vermiculite required Ensure fuel cylinders are sealed / tightened and are standing upright - DO NOT lie them on side or upside down 			



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PROGRAM PRODUCTS

LOOK FOR



PRODUCTS

- ✓ Wood preservatives (creosote, green copper preservative)
- ✓ Methylene chloride
- ✓ Weed / pest killer (Killex, Round-Up Consumer Packaging only)

KEYWORDS

- ✓ Poison
- ✓ Toxic
- ✓ Harmful when ingested
- ✓ Avoid contact
- ✓ Avoid breathing fumes

IMPORTANT

- Products that display a triangle or diamond consumer toxic symbol are nonprogram and NOT accepted
- Must have a consumer toxic symbol or "keywords" indicating product is toxic
- Maximum container size: 10 litres

PESTICIDES MUST HAVE:

- A poison symbol
- Pest Control Product number, typically 5 digits e.g. PCP#12345, and
- The word "Domestic"
- May be liquid or solid (aerosol pesticides are packed as aerosols)

HOW TO PACKAGE

- 1. Use 205 litre steel drum
- 2. Attach TDG toxic label to drum when packing
- 3. Line bottom of drum with Vermiculite
- 4. Ensure containers are sealed / tightened and are standing upright **DO NOT** lie them on side or upside down
- 5. Pack one layer of containers
- 6. Cover that layer with Vermiculite
- 7. Add second layer of containers
- 8. Repeat to top of drum

PACKING LABEL



CORROSIVE

Corrosive products are classified and sorted into three compatibility groups: caustic, acidic, and oxidizing.

- All may display the corrosive symbol or contain warning statements such as "contents may irritate eyes or skin" or "dangerous fumes may form when mixed with other products"
- Although under the same category, they must be sorted separately so there is no danger of an inadvertent chemical reaction or fire
- Product labels contain information that indicate whether the product is caustic, acidic, or oxidizing. These are discussed below

CORROSIVE (CAUSTIC) PROGRAM PRODUCTS

LOOK FOR



PRODUCTS

- ✓ No Down the Drain products
- ✓ Trisodium phosphate
- ✓ Cleaners that remove grease or soap scum
- ✓ Non-aerosol oven cleaner

KEYWORDS

- ✓ Dangerous fumes form when mixed with other products
- ✓ Corrosive may irritate skin or eyes
- ✓ Hydroxide
- ✓ Hydroxy / hydroxyl
- ✓ Alkaline / alkyl
- ✓ pH up
- ✓ Caustic

IMPORTANT

- Maximum container size: 10 litres
- Look for consumer corrosive symbol on label
- May be liquid or solid (no aerosols)

HOW TO PACKAGE

- 1. Use 205 litre **PLASTIC** drum
- 2. Attach TDG corrosive label to drum when packing
- 3. Line bottom of drum with Vermiculite
- 4. Ensure containers are sealed / tightened and are standing upright **DO NOT** lie them on side or upside down
- 5. Pack one layer of containers
- 6. Cover that layer with Vermiculite
- 7. Add second layer of containers
- 8. Repeat to top of drum

PACKING LABEL



CORROSIVE (ACID) PROGRAM PRODUCTS

LOOK FOR



PRODUCTS

- ✓ Concrete stain remover
- ✓ Muriatic acid
- ✓ Battery acid
- ✓ Anything that reduces pH or has a low pH
- ✓ Can be solid or liquid no aerosols
- ✓ Any cleaner that removes rust, cleans mineral stains, removes scale or dissolves lime

KEYWORDS

- ✓ Acid or acidic
- ✓ Rust remover
- ✓ Lime and scale remover or dissolves lime
- ✓ pH reducer or pH down
- ✓ Contents may irritate eyes or skin
- Dangerous fumes may form when mixed with other products

IMPORTANT

- Maximum container size: 10 litres
- Must display the "corrosive" consumer label
- Many corrosive materials are cleaners
- Acidic materials dissolve metal and minerals
- ٠
- If the product contains hypochlorite, pack as an oxidizer
- READ THE LABEL TO BE SURE

HOW TO PACKAGE

- 1. Use 205 litre plastic drum
- 2. Attach TDG corrosive label to drum when packing
- 3. Line bottom of drum with Vermiculite
- 4. Ensure containers are sealed / tightened and are standing upright **DO NOT** lie them on side or upside down
- 5. Pack one layer of containers
- 6. Cover that layer with Vermiculite
- 7. Add second layer of containers
- 8. Repeat to top of drum

PACKING LABEL



CORROSIVE (OXIDIZER/HYPOCHOLRITE)				
PROGRAM PRODUCTS				
LOOK FOR				
PRODUCTS				
✓ Algae remover				
✓ Deck cleaner				
 Bleach or products with bleach 				
 Hypochlorite containing products 				
 ✓ Hydrogen peroxide 				
 ✓ Chlorine and bromine pucks 				
KEYWORDS				
✓ Bleach				
✓ Hypochlorite				
 Produces dangerous gases when mixed with other products 				
 Produces dangerous gases when mixed with ammonia 				
✓ Do not mix with other products				
IMPORTANT				
•				
HOW TO PACKAGE	PACKING LABELS			
1. Use 205 litre PLASTIC drum				
2. Attach TDG corrosive AND TDG oxidizer label to drum when packing				
3. Line bottom of drum with Vermiculite				
4. Ensure containers are sealed / tightened and are standing upright - DO NOT lie them				
on side or upside down				
5. Pack one layer of containers	8 5.1			
6. Cover that layer with Vermiculite				
7. Add second layer of containers				
8. Repeat to top of drum				



			MABLE LIQUIDS GRAM PRODUCTS	
LO	OK FOR			
TO	MENIS IN SMFUL, Do not swall ach of children. Wear a mask, K mes or sparks. open - hold tab against cap an bose - turn can dockwis BST MID rose - turn can dockwis	nd turn counter	Tot own a supervision of the sup	
が言わ	RST AID TREATMENT: Collisions m Wallowed, Call a Poison Control Co Innectately. It person is alert, do not in roduct can be aspirated into lungs. 20//TENU NOCIE: No per avalue To	sine or doctor notice voniting,	all against cap and turn 'counter clockwise. To dose - turn an Test and the second state of the second st	
PR	ODUCTS			
√ √ √	Paint thinner Paint stripper Mineral spirits Turpentine	 ✓ Varsol ✓ Gasoline ✓ Adhesives ✓ Kerosene 	 ✓ Engine additives (any ✓ Camp product except engine ✓ Aceto oil used in an engine or gas tank) 	stove fuel ne
KE	YWORDS			
√ √	Flammable Keep away from flame	2		
IM	PORTANT			
•	Look for the consumer Some flammable prod If keywords indicate th Gasoline must be rece • Vent and spou	he product is flammable, pa eived in a UL approved conta ut must be sealed	r toxic symbol ıbol - check the label for keywords	' container
но	W TO PACKAGE			PACKING LABEL
1. 2. 3. 4. 5. 6. 7.	Line bottom of drum v	e liquid label to drum when with Vermiculite sealed / tightened and are cainers Vermiculite ontainers	packing standing upright - DO NOT lie them on side or	
	*** For large containe		kid can be used. DO NOT put small containers in	

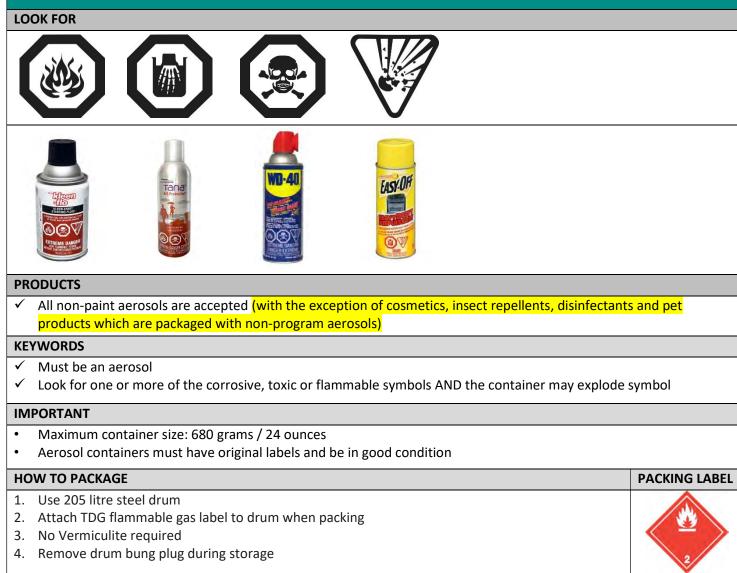


AEROSOL PRODUCTS

The following three categories of aerosols should be sorted and packaged into separate drums for shipment to the treatment facility. This means you should have **three** separate aerosol drums at your collection site at any given time:

- One for aerosol paint products
- One for non-paint flammable, corrosive or toxic (or combination) products
- One for non-program aerosol products that only display the explosive hazard symbol

NON-PAINT AEROSOLS PROGRAM PRODUCTS





PAINT AEROSOLS			
PROGRAM PRODUCTS			
LOOK FOR			
PRODUCTS			
✓ All paint aerosols are accepted			
 All paint aerosols (spray paints) regardless of industrial or household products including automorproducts 	tive and industrial		
KEYWORDS			
 ✓ Paint ✓ Spray Paint ✓ Spray Coating ✓ Truck Bed Paint ✓ Rust Paint ✓ Undercoat 			
IMPORTANT			
 Maximum container Size: 680 grams / 24 ounces Must be aerosol Aerosol containers must have original labels and be in good condition 			
HOW TO PACKAGE	PACKING LABEL		
 Use 205 litre steel drum Attach TDG flammable gas label to drum when packing No Vermiculite required Remove drum bung plug during storage 			
	V		



Appendix E: Examples of WHMIS, GHS and TDG Labels



WHMIS 1988



CLASS A Compressed Gas



CLASS B Flammable and Combustible Material



CLASS C Oxidizing Material

- - - -



CLASS D-1 Poisonous and Infectious Material (causing immediate and serious effects)



CLASS D-2 Poisonous and Infectious Material (causing other toxic effects)



CLASS D-3 Poisonous and Infectious Material (Biohazardous Infectious Material)



CLASS E Corrosive Material



CLASS F Dangerously Reactive Material





GHS SYMBOLS





Flammable Liquids



Oxidizing Liquids



Compressed Gas



Corrosive to Metals



Acute Toxicity



Skin Corrosion



Skin Irritation



Aspiration Hazard



Hazardous to the Aquatic Environment





TDG SYMBOLS









Flammable Gas

Non-Flammable Gas

Oxygen & Oxidizing Gas

Toxic Gas



Flammable Liquids



Flammable Solid



Spontaneously Combustable



Dangerous When Wet



Oxidizer



Organic Peroxide



Toxic Substances

DANGER

DANGER



Corrosives



Miscellaneous Products





Appendix F: Other Stewardship Programs in Saskatchewan



OTHER STEWARDSHIP PROGRAMS IN SASKATCHEWAN

PRODUCTS	MB STEWARDSHIP PROGRAM	CONTACT INFORMATION
Batteries - Single use and rechargeable household batteries	Call (2) recycle* A Rechargeable Battery Recycling Corporation program	Call2Recycle 1.877.273.2925 <u>customerservice@call2recycle.ca</u> <u>call2recycle.ca</u>
Batteries - Lead acid and industrial	CBA Canadian Battery Association REPRESENTING THE INDUSTRY SINCE 1970	Canadian Battery Association 250.216.3664 <u>recyclemybattery.ca</u>
Agricultural chemicals and empty containers, veterinary pharmaceuticals	CleanFARMS inc.	Clean Farms Inc. 1.877.622.4460 <u>info@cleanfarms.ca</u> <u>cleanfarms.ca</u>
Electronic products		Electronics Products Recycling Association 1.888.567.4535 <u>info@recycleMYelectronics.ca</u> <u>recyclemyelectronics.ca</u>
Prescription drugs, over the counter medication and natural health products sold in oral dosage form		most pharmacies
Oil, oil filters, oil containers, antifreeze, and antifreeze containers	SARRC Saskatchewan Association for Resource Recovery Corp.	Saskatchewan Association for Resource Recovery Corp. 306.652.7217 usedoilrecyclingsk.com
Packaging and printed paper	Multi-Material Stewardship Western	Multi-Material Stewardship Western 1.855.886.4558 <u>info@multimaterialsw.ca</u> mmsk.ca
Beverage containers		SARCAN www.sarcan.ca
Thermostats including mercury containing, electronic and mechanical		Thermostat Recovery Program 1.800.267.2231 ext. 224 <u>hraimail@hrai.ca</u> <u>hrai.ca/trp</u>
Tires	TIRE STEWARDSHIP	Tire Stewardship of Saskatchewan 306.721.8473 / 1.833.790.1894 contactus@tssk.ca tssk.ca



Appendix G: Packing and Storing Accepted Products



PACKING AND STORING ACCEPTED PRODUCTS

Do not leave products stored outside of collection containers and do not mix products in collection containers. All HHW products must be stored in the correct containers at the end of each business day. Detailed packing instructions for each accepted category of HHW products are provided in the product information sheets in the Guidelines.

Ensure the following steps are followed when packing products for transport:

- Prohibit public access to the packing and storage area.
- Pack heavy products at the bottom and smaller products on top. This is a safety measure to ensure drums are not top heavy making them liable to tip or fall during handling and transport.
- Pack products upright and tightly together to prevent damage that could result in a leak or spill.
- When a collection container is full, ensure the contents are well packed and the lid is in place.
- Never over-fill collection containers. Make sure the lid can sit flat on top of it. Keep lids on containers to protect from the weather.



1. Check the product information sheets to decide what type of container you should be using. Place the appropriate TDG label on the collection container for its contents.



 Prepare the container for packing. Check product information sheets whether
 Vermiculite is required, if so place 1 inch layer on the bottom of the container.



3. Add a layer of product containers, packing tightly and upright. Never drop containers into the container.



4. Once one level of the container is packed with product containers, add Vermiculite until the tops of the containers are covered.



7. **IMPORTANT: For Fire Extinguishers only:** Ensure you **loosen** bung plugs to relieve pressure build up in the drum, but do not



5. Continue packing more product containers.



 Repeat this process until there is no more room in the container and the lid can be safely secured for transport.



8. Clamp lid on container and stage for shipment.



remove them entirely. Bung plugs can remain tight for other products.



Appendix H: Paint Collection Site Guidelines